

Our Privacy Policy

Practice privacy notice

Schell Genetics has a legal duty to explain how we use any personal information we collect about you, as a patient, at the practice. We at this practice maintain records about you in electronic format only.

What information do we collect about you?

We will collect information such as personal details, including name, address, next of kin, records of appointments, telephone calls, medical/ health records, pictures, test results, and any other relevant information to enable us to deliver effective clinical genetic care.

How we will use your information

Your data is collected for the purpose of providing direct patient care; however, we can disclose this information if it is required by law, if you give consent or if it is justified in the public interest. The practice may be requested to support research; however, we will always gain your consent before sharing your information with medical or genetic research databases or others when the law allows.

Maintaining confidentiality and accessing your records

We are committed to maintaining confidentiality and protecting the information we hold about you. We adhere to the General Data Protection Regulation (GDPR), the Data Protection Act 2018 (DPA 2018), as well as guidance issued by the Information Commissioner's Office (ICO). You have a right to access the information we hold about you. Furthermore, should you identify any inaccuracies, you have a right to have the inaccurate data corrected.

Opts-outs

You have a right to object to your information being shared. Should you wish to opt out of data collection, please contact us.

Retention periods

In accordance with national guidelines, your healthcare records will be retained for 10 years after death, or if a patient emigrates, for 10 years after the date of emigration.

What to do if you have any questions

Should you have any questions about our privacy policy or the information we hold about you, you can contact us

- via e-mail (chayim.schell@schellgenetics.uk) or
- via regular mail (395 Canon Hill Ln, London SW20 9HH)

The Data Protection Officer (DPO) for Schell Genetics is Dr Chayim Schell-Apacik.

Complaints

In the unlikely event that you are unhappy with any element of our data-processing methods, you have the right to lodge a complaint with the ICO. For further details, visit ico.org.uk and select 'Raising a concern'.

Changes to our privacy policy

We regularly review our privacy policy, and any updates will be published on our website to reflect the changes.